



TECHNOLOGY UPDATE: Temporary Restrictions on Banking Access

Information Guide

Take these steps on or before Friday, October 11, 2024 at 2:00 p.m.



Visit a branch if necessary.
Complete in-branch transactions.

Request necessary debit card limit increases.

Check account balances.
ATM and debit cards will be available for withdrawals and purchases.

Conduct all of your online, mobile, and telephone banking needs.

Make any necessary transfers.

Set travel notices.
If you're traveling out-of-state during the weekend, please let us know.



The update will begin on Friday, October 11 and will be complete by the time we open for business on Tuesday, October 15 (after the Monday holiday).

Please note the temporary impact of availability on the following services:

Available

- ✓ **Debit/ATM cards:** You can make purchases and withdrawals.
- ✓ **Previously scheduled deposits, withdrawals, transfers, and payments will process normally.**
- ✓ **Online bill pay:** Scheduled bill payments will process normally. Please note the impact in "NOT available" column.

NOT Available

- ✗ **Branches will close at 2:00 p.m. on Friday, October 11 and reopen on Tuesday, October 15 (after the Monday holiday).**
- ✗ **Online, mobile, and telephone banking** will not be available.
- ✗ **Online bill pay:** You will not be able to set up or cancel payments during the weekend.
- ✗ **Account alerts** will not be available. Any alerts you previously set up will automatically be sent after the weekend.
- ✗ **Request for debit card limit increases.**



EQUAL HOUSING LENDER

MEMBER FDIC