Positive Pay Timeline Updates



Starting Wednesday, 10/16, timing for exception processing will change. Exceptions will be available to view in online banking at the start of each business day and decisions must be made by 12:00 p.m.

	Today		After 10/15	
	Exceptions Presented	Decisions Made	Exceptions Presented	Decisions Made
Check Positive Pay	12:30 p.m.	4:30 p.m.	6:00 a.m.	12:00 p.m.
ACH Positive Pay	12:30 p.m.	4:30 p.m.	6:00 a.m.	12:00 p.m.

- Notifications for exceptions will be sent via email and/or text at 8:00 a.m.
- Reminder notifications will be sent at 11:00 a.m. if no decision has been made.
- Checks with exceptions will show as posted to your account but will be reversed by end of day if a "return" decision is made by your company.

Exceptions for Tuesday, 10/15 will be decisioned manually. A member of the Cash Management team will work with you on Tuesday, 10/15 if your company has an exception that day.